

# Hiro Chiropractic

Hiro Matsuno, D.C. 1317 18th St. Springfield, OR 97477 (541)726-7151

## Chiropractic Registration & History

### PATIENT INFORMATION

Today's Date: \_\_\_\_\_ First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_  
Sex: \_\_\_\_\_ Age: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Height: \_\_\_\_\_ Weight: \_\_\_\_\_ Marital Status: \_\_\_\_\_  
Occupation: \_\_\_\_\_ Employer: \_\_\_\_\_ Spouse's Name: \_\_\_\_\_ Number of Children: \_\_\_\_\_  
Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_ Email: \_\_\_\_\_

### EMERGENCY CONTACT

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_  
Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_

### INSURANCE INFORMATION

Primary Insurance Carrier: \_\_\_\_\_ Phone Number: \_\_\_\_\_  
Policy/ID Number: \_\_\_\_\_ Group Number: \_\_\_\_\_  
Secondary Insurance Carrier: \_\_\_\_\_ Phone Number: \_\_\_\_\_  
Policy/ID Number: \_\_\_\_\_ Group Number: \_\_\_\_\_

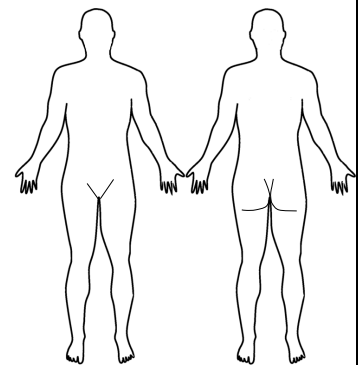
### AUTHORIZATION OR DISCLOSURE OF HEALTH INFORMATION

I authorize Hiro Chiropractic to use or disclose the following information hereinafter known as the "Medical Records"  
(check all that apply):  Insurance benefits  Appointment times  Case credits/balances  Receipts  Other \_\_\_\_\_  
Hiro Chiropractic has my authorization to disclose Medical Records to the following party: \_\_\_\_\_  
upon signing this form, & may also be disclosed with verbal consent with Hiro Chiropractic staff at a later date in time.

### PATIENT CONDITION

Reason for visit: \_\_\_\_\_  
Describe what Happened: \_\_\_\_\_  
When did your symptoms begin? \_\_\_\_\_ Is it worse in the  AM or  PM ?  
Is this condition progressively getting worse? Y / N / NA  
Rate the severity of your pain on a scale from 1-10 (10 being severe pain) \_\_\_\_\_  
Type of pain:  Sharp  Dull  Throbbing  Numbness  Aching  Shooting  
 Burning  Tingling  Cramps  Stiffness  Swelling  Sore  Other: \_\_\_\_\_  
How often do you have this pain?: \_\_\_\_\_  
Is it constant or does it come and go?: \_\_\_\_\_  
Does it interfere with your:  Work  Sleep  Daily Routine  Recreation  
Activities that are painful:  Sitting  Standing  Walking  Bending  Lying Down  
What makes it better?: \_\_\_\_\_

Mark an X on the picture  
where you are  
experiencing symptoms



**FAMILY HEALTH HISTORY (insert relation ex: mother/father)**

- Heart Disease (\_\_\_\_\_)  Diabetes (\_\_\_\_\_)  Neurological Disease(\_\_\_\_\_)   
 Rheumatoid Arthritis (\_\_\_\_\_)  Cancer (\_\_\_\_\_)  Stroke (\_\_\_\_\_)   
 Autoimmune Disease(\_\_\_\_\_)

**LIFE STYLE**

- How often do you sleep on your:  Back (\_\_\_\_%)  Stomach (\_\_\_\_%)  Left side (\_\_\_\_%)  Right side (\_\_\_\_%)   
 Activities/daily living/work exertion:  Sitting (\_\_\_\_\_ hours/day)  Light Labor  Standing   
 Heavy Labor  Repetitive Activity  Cardio/walking  Strength/weight training  Stretching   
 Do you smoke tobacco products? Y / N \_\_\_\_packs/day      Do you drink alcohol? Y/N \_\_\_\_ drinks/week   
 Rate your posture from 1-10 by circling a number (10 being most ideal): 1   2   3   4   5   6   7   8   9   10

**ACCIDENT INFORMATION**

Is this visit related to an accident? Y / N      Type of accident:  Auto  Work  Home  Other:\_\_\_\_\_

**HEALTH HISTORY**

- Have you ever seen a Chiropractor before? Y / N    If yes, whom?\_\_\_\_\_   
 What treatment have you already received for your condition?  Medications  Surgery  Physical Therapy  Massage   
 Acupuncture  X-rays  MRI  Other:\_\_\_\_\_   
 Name of your local Medical Primary Care Physician: \_\_\_\_\_   
 Please check any of the following that you are having problems with (past: over 6 months ago)

Past	Current	Past	Current	Past	Current
<input type="checkbox"/>	<input type="checkbox"/> Headaches	<input type="checkbox"/>	<input type="checkbox"/> Jaw pain/TMJ	<input type="checkbox"/>	<input type="checkbox"/> Stomach trouble/ulcer
<input type="checkbox"/>	<input type="checkbox"/> Loss of smell/taste	<input type="checkbox"/>	<input type="checkbox"/> Pain in urination	<input type="checkbox"/>	<input type="checkbox"/> Gall bladder trouble
<input type="checkbox"/>	<input type="checkbox"/> Asthma	<input type="checkbox"/>	<input type="checkbox"/> Difficulty starting/stopping urination	<input type="checkbox"/>	<input type="checkbox"/> Bronchitis/emphysema
<input type="checkbox"/>	<input type="checkbox"/> Twitching of face	<input type="checkbox"/>	<input type="checkbox"/> Blood in urine	<input type="checkbox"/>	<input type="checkbox"/> Hypo-thyroid problem
<input type="checkbox"/>	<input type="checkbox"/> Depression	<input type="checkbox"/>	<input type="checkbox"/> Menstrual cramps	<input type="checkbox"/>	<input type="checkbox"/> Chest pain
<input type="checkbox"/>	<input type="checkbox"/> Dizziness	<input type="checkbox"/>	<input type="checkbox"/> Menstrual irregularity	<input type="checkbox"/>	<input type="checkbox"/> Pins & Needles in arms/legs/hands
<input type="checkbox"/>	<input type="checkbox"/> Loss of Balance	<input type="checkbox"/>	<input type="checkbox"/> Diabetes	<input type="checkbox"/>	<input type="checkbox"/> Intestinal problem
<input type="checkbox"/>	<input type="checkbox"/> Ringing in ears	<input type="checkbox"/>	<input type="checkbox"/> Cancer _____	<input type="checkbox"/>	<input type="checkbox"/> Allergy
<input type="checkbox"/>	<input type="checkbox"/> Osteoporosis	<input type="checkbox"/>	<input type="checkbox"/> Sleeping problems	<input type="checkbox"/>	<input type="checkbox"/> Liver trouble/hepatitis
<input type="checkbox"/>	<input type="checkbox"/> Osteopenia	<input type="checkbox"/>	<input type="checkbox"/> Swollen joint/ankle	<input type="checkbox"/>	<input type="checkbox"/> High Blood Pressure
<input type="checkbox"/>	<input type="checkbox"/> Constipation/Diarrhea	<input type="checkbox"/>	<input type="checkbox"/> Cold feet/hands	<input type="checkbox"/>	<input type="checkbox"/> Low Blood Pressure
<input type="checkbox"/>	<input type="checkbox"/> Kidney trouble	<input type="checkbox"/>	<input type="checkbox"/> Whiplash	<input type="checkbox"/>	<input type="checkbox"/> Other:_____
<input type="checkbox"/>	<input type="checkbox"/> Bladder trouble	<input type="checkbox"/>	<input type="checkbox"/> Heart attack		
<input type="checkbox"/>	<input type="checkbox"/> Blood clots	<input type="checkbox"/>	<input type="checkbox"/> Stroke		

Fractures/Surgeries/Accidents in the past	Year	Any Complications?
_____	_____	_____
_____	_____	_____

Medications	Taking for....	Medications	Taking for....
1. _____	_____	2. _____	_____
3. _____	_____	4. _____	_____

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Print Name:** \_\_\_\_\_

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## ASSIGNMENT AND RELEASE

Insurance Company: \_\_\_\_\_ I, the undersigned certify that I (or my dependent) have insurance coverage with the listed company and assign directly to Hiro Chiropractic, all insurance benefits, if any, otherwise payable to me for services rendered. **I understand that I am financially responsible for all charges whether or not paid by insurance.** I hereby authorize the doctor to release all information necessary to secure payment of benefits. I authorize the use of this signature on all insurance submissions.

Initial: \_\_\_\_\_

## FINANCIAL AGREEMENT

I have read and agree to the payment policies given to me (on the reverse side of this form). I understand that ultimately, I am responsible for payment of my account, and accounts with a past due balance (60 days from the date of service) may be subject to an additional collection and/or administrative fee and interest charges of 18% per month.

Initial: \_\_\_\_\_

## PREGNANCY RELEASE (MANDATORY for all Female Patients)

This is to certify that to the best of my knowledge I am not pregnant, and the above named doctor has my permission to perform an x-ray evaluation. I understand that x-ray can be hazardous to an unborn child.

Initial: \_\_\_\_\_ MANDATORY: Date of last menstrual period \_\_\_\_\_

## ACKNOWLEDGEMENT OF PRIVACY PRACTICES

(You May Refuse To Sign This Acknowledgement)

I have received/been offered a copy of this office's Notice of Privacy Practices.

Initial: \_\_\_\_\_

For office use only:

- Individual refused to sign
- Communication barrier prohibited the obtaining of the signature
- An emergency situation prevented obtaining the signature
- Other: \_\_\_\_\_

**I have read and agree to all of the above:**

Print Name (Legibly): \_\_\_\_\_

Patient's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

***\*To be completed by patient's representative if patient is a minor or physically or legally incapacitated\****

Please print your name: \_\_\_\_\_ Relationship to patient: \_\_\_\_\_

Representative's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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## Financial Agreement

We would like to welcome you to our office; we are committed to providing you with the best possible care. To familiarize you with the financial policies of our office, we would like to explain how your chiropractic bills will be handled. We accept cash, checks, MasterCard and Visa. Returned checks are subject to a \$25 fee and accounts with a past due balance (60 days from the date of service) may be subject to additional collection and/or administrative fees and interest charges of 18% per month.

We must emphasize that as Chiropractic care providers, our relationship is with you, not any third party payer. If temporary financial problems arise, we encourage you to contact us promptly for assistance in the management of your account. Following are explanations for each type of case at our office. If you are unsure which applies best to you, please do not hesitate to ask.

## Health Insurance

As a courtesy we will bill your primary and secondary (if applicable) insurance plan. If your insurance company does not pay for the services rendered, the charges will be your responsibility. You are responsible for understanding your insurance benefit for each visit. **We require copayments at the time services are rendered as well as payment for non-covered services and charges that will be applied to your deductible.**

## Non-insured

It is our policy to maintain your account on a current basis. Payment for services is due at time of visit. A time of service administrative discount is applied to chiropractic adjustments paid at the time services are rendered on accounts with no outstanding balance. (We are unable to bill insurance if this discount is applied. We will gladly print a receipt that you may submit to an insurance company on your own).

## Motor Vehicle Accident

As a courtesy to you, if you were involved in an automobile collision, we will bill the driver's auto insurance company for services rendered in this office. All reasonable efforts will be made to collect from the insurance company, however, you will be personally responsible for payment of all services rendered and products supplied regardless of any settlement you may or may not receive.

## Worker's Compensation

Under state regulated laws, your medical benefits should be covered for your work related injury. Before medical benefits can be paid, however, you need to do the following:

1. Report your injury to your supervisor immediately, if you have not already done so.
2. Complete an accident report (form 801) obtained from your employer
3. Complete a First Medical Report or Change of Attending Physician Report (form 827).

Chiropractic Physicians are authorized to treat workers compensation injuries for 60 days or 18 visits, whichever occurs first. If, at that point additional treatment is necessary, you will be referred to another physician for an evaluation.

By law, your industrial insurance carrier has 90 days from receipt of notification of your injury to accept or deny your claim. Your insurance carrier will notify you if they require you to change physicians due to an MCO contract. Until that time you may be treated by Dr. Matsuno. In the event that your claim is denied, you may appeal that decision. During an appeal process no fees are payable by you for medical services rendered in relation to your industrial injury. If an appeal is ruled not in your favor, your account automatically transfers to a non-insured account and **becomes payable by you.** Mileage traveled to and from your doctor appointments is reimbursable by your insurance carrier. Under certain conditions, meals and lodging may also be reimbursed.

## Medicare

Hiro Chiropractic does not accept assignment from Medicare. You will be asked to pay the charges in full at the time of your visit and Medicare will send any reimbursement due directly to you. After a yearly deductible is met, Medicare will reimburse a percentage of approved spinal manipulation treatment. Medicare will *not* reimburse for any other fees including x-rays and examinations. Medicare, upon review, may limit the amount of Chiropractic treatments they will reimburse for certain conditions. If upon Medicare's review, certain treatment charges are not considered medically necessary, you will be personally responsible for these charges. The doctor will inform you prior to treatment if he has reason to believe that Medicare will not cover your spinal adjustment. This will allow you to make an informed decision about receiving services you may have to pay for out-of-pocket.

## Canceled Appointments

If you are unable to keep your scheduled appointment, we ask that you notify the office 24 hours in advance so that we may allocate time to another patient that needs our care. You may call the office line (541-726-7151) and leave a message if you need to cancel your appointment after office hours.

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## Informed Consent to Care

You are the decision maker for your health care. Part of our role is to provide you with information to assist you in making informed choices. This process is often referred to as “informed consent” and involves your understanding and agreement regarding the care we recommend, the benefits and risks associated with the care, alternatives, and the potential effect on your health if you choose to not receive the care.

We may conduct some diagnostic or examination procedures if indicated. Any examinations or tests conducted will be carefully performed but may be uncomfortable.

Chiropractic care centrally involves what is known as a chiropractic adjustment. There may be additional supportive procedures or recommendations as well. When providing an adjustment, we use our hands or an instrument to reposition anatomical structures, such as vertebrae. Potential benefits of an adjustment include restoring normal joint motion, reducing swelling and inflammation in a joint, reducing pain in the joint, and improving neurological functioning and overall well-being.

It is important that you understand, as with all health care approaches, results are not guaranteed, and there is no promise to cure. As with all types of health care interventions, there are some risks to care, including, but not limited to: muscle spasms, aggravating and/or temporary increase in symptoms, lack of improvement of symptoms, burns and/or scarring from electrical stimulation and from hot or cold therapies, including but not limited to hot packs and ice, fractures (broken bones), disc injuries, strokes, dislocations, strains and sprains. With respect to strokes, there is a rare but serious condition known as an “arterial dissection” that typically is caused by a tear in the inner layer of the artery that may cause the development of a thrombus (clot) with the potential to lead to a stroke. The best available scientific evidence supports the understanding that chiropractic adjustment does not cause a dissection in a normal, healthy artery. Disease processes, genetic disorders, medications, and vessel abnormalities may cause an artery to be more susceptible to dissection. Strokes caused by arterial dissections have been associated with over 72 everyday activities such as sneezing, driving, and playing tennis.

Arterial dissections occur in 3-4 of every 100,000 people whether they are receiving health care or not. Patients who experience this condition often, but not always, present to their medical doctor or chiropractor with neck pain and headache. Unfortunately a percentage of these patients will experience a stroke.

The reported association between chiropractic visits and stroke is exceedingly rare and is estimated to be related to one in one million to one in two million cervical adjustments. For comparison, the incidence of hospital admission attributed to aspirin use from major GI events of the entire (upper and lower) GI tract was 1219 events per one million persons a year and risk of death has been estimated as 104 per one million users.

It is also important that you understand there are treatment options available for your condition other than chiropractic procedures. Likely, you have tried many of these approaches already. These options may include, but are not limited to: self-administered care, over-the-counter pain relievers, physical measures and rest, medical care with prescription drugs, physical therapy, bracing, injections, and surgery. Lastly, you have the right to a second opinion and to secure other opinions about your circumstances and health care as you see fit.

I have read, or have had read to me, the above consent. I appreciate that it is not possible to consider every possible complication to care. I have also had an opportunity to ask questions about its content, and by signing below, I agree with the current or future recommendation to receive chiropractic care as is deemed appropriate for my circumstance. I intend this consent to cover the entire course of care from all providers in this office for my present condition and for any future condition(s) for which I seek chiropractic care from this office.

Patient Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Parent of Guardian: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Witness Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

# HIRO CHIROPRACTIC

1317 18<sup>TH</sup> STREET • SPRINGFIELD, OREGON 97477 • (541) 726-7151  
DR. HIRO MATSUNO

## MASSAGE CANCELATION POLICY

Our Massage Therapists often have a waiting list of clients and No-Show or Last-Minute Cancellations greatly impact their scheduling as well as patient's care who remain on the waiting list. Recognizing that we set aside the scheduled massage time just for you, have other clients to consider, and have to maintain a smoothly running business, we now find it necessary to charge for:

### NO-SHOW APPOINTMENTS

Cancellation made within 24 hour notice

The Massage Therapists and Hiro Chiropractic Respectfully ask that you

**Give a 24-hour notice of cancellation. Please Call 541-726-7151.**

If we cannot answer, leave your information on our voicemail.

Appointments made within 24 hours of appointment time are automatically subject to cancellation fees.

### Appointment/Cancellation Policy

**Cancellation Fee: \$45.00**

\*First No-Show or cancellation with under 24 hour notice is waived as a courtesy.

GIFT CERTIFICATES: Same policy applies.

LATE ARRIVAL: (up to 30 minutes): No fee is charged but your appointment will end at the scheduled time.

EMERGENCIES: We understand that emergencies and illnesses occur. If you have a fever, have been in the hospital, have been vomiting or have diarrhea within 24 hours of your scheduled appointment, please call us as soon as you can.

PLEASE NOTE: We will do our best to remind you of your appointment (we will call you the day before, or on Friday for Monday appointments). Given enough notice, we can usually fill most appointments. Even with less than 24- hour notice of your appointment, if we are successfully able to fill your spot with someone on our waiting list, the fee could be waived, so please give us as much notice as possible.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Thank you,

Hiro Chiropractic